THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL

No. 2621 Session of 2024

INTRODUCED BY BRENNAN, MALAGARI, McNEILL, HILL-EVANS, GIRAL, HANBIDGE, D. WILLIAMS, PROBST, KHAN, KENYATTA, PROKOPIAK, BOROWSKI, SCHLOSSBERG, CONKLIN AND GALLAGHER, OCTOBER 7, 2024

REFERRED TO COMMITTEE ON AGING AND OLDER ADULT SERVICES, OCTOBER 7, 2024

AN ACT

- Amending the act of October 7, 2010 (P.L.484, No.70), entitled 1 "An act providing for protection of abused, neglected, 2 exploited or abandoned adults; establishing a uniform 3 Statewide reporting and investigative system for suspected abuse, neglect, exploitation or abandonment of adults; 5 providing for protective services; and prescribing 6 penalties," in preliminary provisions, further providing for 7 definitions; in administration, further providing for duties of department and agencies; and providing for registration of 9 abuse and neglect perpetrators. 10
- 11 The General Assembly of the Commonwealth of Pennsylvania
- 12 hereby enacts as follows:
- 13 Section 1. Section 103 of the act of October 7, 2010
- 14 (P.L.484, No.70), known as the Adult Protective Services Act, is
- 15 amended to read:
- 16 Section 103. Definitions.
- 17 The following words and phrases when used in this act shall
- 18 have the meanings given to them in this section unless the
- 19 context clearly indicates otherwise:
- 20 "Abandonment." [The desertion of an adult by a caregiver.] A
- 21 knowing relinquishment or evasion of a person's responsibilities

- 1 without justification that results in an act by which another
- 2 person is harmed or is placed in imminent risk of harm.
- 3 "Abuse." The occurrence of one or more of the following
- 4 acts:
- 5 (1) The willful, reckless or negligent infliction of
- 6 injury, unreasonable confinement, intimidation or punishment
- 7 with resulting physical harm, pain or mental anguish.
- 8 (2) The willful deprivation by a caregiver of goods or
- 9 services which are necessary to maintain physical or mental
- 10 health.
- 11 (3) Sexual harassment, rape or abuse as the term is
- defined in 23 Pa.C.S. § 6102 (relating to definitions).
- 13 (4) Institutional sexual assault, including a sexual
- relationship between a staff person and a service recipient,
- 15 regardless of consent.
- 16 The term does not include environmental factors which are beyond
- 17 the control of an adult or a caregiver, including, but not
- 18 limited to, inadequate housing, furnishings, income, clothing or
- 19 medical care.
- 20 "Administrator." The person responsible for the
- 21 administration of a facility. The term includes a person
- 22 responsible for employment decisions or an independent
- 23 contractor.
- "Adult." A resident of this Commonwealth between 18 and 59
- 25 years of age who has a physical or mental impairment that
- 26 substantially limits one or more major life activities.
- 27 "Adult in need of protective services." An adult who needs
- 28 the assistance of another person to obtain protective services
- 29 in order to prevent imminent risk to person or property.
- 30 "Agency." A local contracted provider of protective

- 1 services.
- 2 "Assessment." Social, physical and psychological findings
- 3 along with a description of the person's current resources and
- 4 needs.
- 5 "Caregiver." An individual who or institution that has
- 6 assumed the responsibility for the provision of care needed to
- 7 maintain the physical or mental health of an adult. This
- 8 responsibility may arise voluntarily, by contract, by receipt of
- 9 payment for care, as a result of family relationship or by order
- 10 of a court of competent jurisdiction. It is not the intent of
- 11 this act to impose responsibility on any individual if the
- 12 responsibility would not otherwise exist in law.
- "Court." A court of common pleas or a district magistrate
- 14 court, where applicable.
- 15 "Department." The Department of [Public Welfare] Human
- 16 <u>Services</u> of the Commonwealth.
- 17 "Employee." An individual who is employed by a facility. The
- 18 term includes:
- 19 (1) A contract employee who has direct contact with
- 20 residents or unsupervised access to their personal living
- 21 quarters.
- 22 (2) A person who is employed or who enters into a
- contractual relationship to provide care to an adult for
- 24 monetary consideration in the adult's place of residence.
- 25 "Exploitation." [An] A willful act or course of conduct by a
- 26 caregiver or other person against an adult or an adult's
- 27 resources, without the informed consent of the adult or with
- 28 consent obtained through misrepresentation, coercion or threats
- 29 of force, that results in monetary, personal or other benefit,
- 30 gain or profit for the perpetrator or monetary or personal loss

- 1 to the adult.
- 2 "Facility." The term includes, but is not limited to:
- 3 (1) An assisted living residence as defined in section
- 4 1001 of the act of June 13, 1967 (P.L.31, No.21), known as
- 5 the [Public Welfare] <u>Human Services</u> Code.
- 6 (2) A domiciliary care home as defined in section
- 7 2202-A of the act of April 9, 1929 (P.L.177, No.175), known
- 8 as The Administrative Code of 1929.
- 9 (3) A home health care agency as defined in section
- 10 802.1 of the act of July 19, 1979 (P.L.130, No.48), known as
- 11 the Health Care Facilities Act.
- 12 (4) An intermediate care facility for people with mental
- 13 retardation.
- 14 (5) A long-term care nursing facility as defined in
- 15 section 802.1 of the act of July 19, 1979 (P.L.130, No.48),
- 16 known as the Health Care Facilities Act.
- 17 (6) An older adult daily living center as defined in
- 18 section 2 of the act of July 11, 1990 (P.L.499, No.118),
- 19 known as the Older Adult Daily Living Centers Licensing Act.
- 20 (7) A personal care home as defined in section 1001 of
- 21 the [act of June 13, 1967 (P.L.31, No.21), known as the
- 22 Public Welfare] <u>Human Services</u> Code.
- 23 (8) An organization or group of people that uses public
- funds and is paid, in part, to provide care and support to
- adults in a licensed or unlicensed setting.
- 26 (9) A residential treatment facility.
- 27 <u>"Financial exploitation." A wrongful or unauthorized taking</u>
- 28 or attempt to take by withholding, appropriation, concealment or
- 29 use of money, assets or property of an older adult, including
- 30 any act or omission taken by a person, including through the use

- 1 of a power of attorney, quardianship, custodian, trustee,
- 2 personal representative or conservatorship of an older adult or
- 3 by an individual who stands in a position of trust and
- 4 <u>confidence with the older adult, including business transactions</u>
- 5 to:
- 6 (1) obtain or attempt to obtain control, through
- deception, intimidation or undue influence, over the older
- 8 <u>adult's money, assets or property to deprive the older adult</u>
- 9 of the ownership, use, benefit or possession of the older
- adult's money, assets or property; or
- 11 (2) convert or attempt to convert money, assets or
- 12 property of the older adult to deprive the older adult of the
- ownership, use, benefit or possession of the older adult's
- money, assets or property.
- "Incident Reporting System." Home and Community Services
- 16 Information System (HCSIS) or its successor.
- 17 "Intimidation." An act or omission by a person or entity
- 18 toward another person which is intended to or with knowledge
- 19 that the act or omission will obstruct, impede, impair, prevent
- 20 or interfere with the administration of this act or any law
- 21 intended to protect adults from mistreatment.
- "Law enforcement official." [These shall include] Any of the
- 23 following:
- 24 (1) A police officer of a municipality.
- 25 (2) A district attorney.
- 26 (3) The Pennsylvania State Police.
- 27 (4) A county sheriff.
- 28 (5) The Attorney General.
- "Least restrictive alternative." The least intrusive service
- 30 or environment that can effectively and safely address the

- 1 adult's needs and preferences.
- 2 "Most integrated setting." A setting that enables
- 3 individuals with disabilities to interact with individuals who
- 4 do not have disabilities to the fullest extent possible.
- 5 "Neglect." The willful, reckless or negligent failure to
- 6 provide for oneself or the failure of a caregiver to provide
- 7 goods, care or services essential to avoid a clear and serious
- 8 threat to the physical or mental health of an adult. The term
- 9 does not include environmental factors that are beyond the
- 10 control of an adult or the caregiver, including, but not limited
- 11 to, inadequate housing, furnishings, income, clothing or medical
- 12 care.
- "Protective services." [Those activities] Activities,
- 14 resources and supports provided to adults under this act to
- 15 detect, prevent, reduce or eliminate abuse, neglect,
- 16 exploitation and abandonment.
- 17 "Recipient." An adult who receives care, services or
- 18 treatment in or from a facility.
- "Secretary." The Secretary of [Public Welfare] Human
- 20 <u>Services</u> of the Commonwealth.
- 21 "Serious bodily injury." Injury <u>inflicted by a willful</u>,
- 22 reckless or negligent act that:
- 23 (1) creates a substantial risk of death; or
- 24 (2) causes serious permanent disfigurement or protracted
- loss or impairment of the function of a body member or organ.
- 26 "Serious injury." An injury inflicted by a willful, reckless
- 27 <u>or negligent act</u> that:
- 28 (1) causes a person severe pain; or
- 29 (2) significantly impairs a person's physical or mental
- functioning, either temporarily or permanently.

- 1 "Service plan." A written plan that:
- 2 (1) Is cooperatively developed by an agency staff, an
- adult in need of protective services or the adult's appointed
- 4 guardian, if any, and other family members and advocates when
- 5 appropriate.
- 6 (2) Where possible, is based on multidisciplinary,
- 7 comprehensive written assessments conducted by professionals
- 8 who have met with the adult in need of protective services
- 9 and are familiar with his situation.
- 10 (3) Provides for services in the most integrated setting
- and utilizes least restrictive alternatives.
- 12 (4) Describes identified needs, goals to be achieved and
- specific services to support goal attainment, with regular
- 14 follow-up and predetermined reassessment of client progress.
- 15 (5) Is updated as needed.
- "Sexual abuse." Intentionally, knowingly or recklessly
- 17 causing or attempting to cause rape, involuntary deviate sexual
- 18 intercourse, sexual assault, statutory sexual assault,
- 19 aggravated indecent assault or incest, as defined by 18 Pa.C.S.
- 20 (relating to crimes and offenses).
- 21 Section 2. Section 301(a) of the act is amended by adding
- 22 paragraphs to read:
- 23 Section 301. Duties of department and agencies.
- 24 (a) General rule.--
- 25 * * *
- 26 (8) The department shall establish staff training and
- 27 <u>curriculum for the provision of protective services to</u>
- investigate, identify and determine perpetrators of abuse and
- 29 neglect, including the prevention of adult abandonment, the
- identification of abused and neglected adults and the

- 1 provision of necessary ameliorative services to abused and
- 2 <u>neglected adults and their families.</u>
- 3 (9) The department shall establish and provide training
- 4 <u>and informational materials to department-funded employers on</u>
- 5 the registry, including obligations for background checks.
- 6 * * *
- 7 Section 3. The act is amended by adding a chapter to read:
- 8 CHAPTER 6
- 9 REGISTRATION OF ABUSE AND NEGLECT PERPETRATORS
- 10 Section 601. Definitions.
- 11 The following words and phrases when used in this chapter
- 12 shall have the meanings given to them in this section unless the
- 13 <u>context clearly indicates otherwise:</u>
- 14 "Adult." A resident of this Commonwealth who is at least 18
- 15 years of age and has a physical or mental impairment that
- 16 <u>substantially limits one or more major life activities.</u>
- 17 "Clear and convincing evidence." Evidence relating to an
- 18 offense and presented to a decision maker that leaves the
- 19 decision maker with a firm belief or conviction that it is
- 20 highly probable that the factual contentions of the offense are
- 21 <u>true.</u>
- 22 "Employer." An entity that is licensed by or receives
- 23 <u>funding from the department, the Department of Aging or the</u>
- 24 Department of Health.
- 25 "Registry." The abuse and neglect registry established under
- 26 this chapter.
- 27 <u>Section 602. Abuse and neglect registry.</u>
- The department shall establish an abuse and neglect registry
- 29 in order to track perpetrators of abuse and neglect of adults
- 30 within this Commonwealth.

- 1 Section 603. Purpose.
- 2 The purpose of the registry shall be to protect adults within
- 3 this Commonwealth by preventing exposure to caregivers who have
- 4 a history of substantiated abandonment, abuse, exploitation or
- 5 <u>neglect.</u>
- 6 <u>Section 604. Duties of department.</u>
- 7 The department shall:
- 8 (1) Promulgate regulations as necessary to implement
- 9 <u>this chapter.</u>
- 10 (2) Enforce this chapter and the regulations promulgated
- 11 <u>under this chapter.</u>
- 12 Section 605. Responsibility for investigation.
- 13 The department shall establish procedures regarding the
- 14 following different responses to address suspected abuse and
- 15 neglect of an adult by individuals allegedly committing the
- 16 suspected abuse and neglect:
- 17 (1) If the suspected abuse and neglect of an adult is
- alleged to be committed by a perpetrator, the appropriate
- 19 <u>county agency shall investigate the allegation as provided in</u>
- this chapter.
- 21 (2) If the suspected abuse and neglect of an adult is
- 22 alleged to have been committed by a perpetrator and the
- 23 behavior constituting the suspected abuse and neglect
- includes a violation of a criminal offense, the appropriate
- 25 county agency and law enforcement officials shall jointly
- investigate the allegation with the independent investigative
- 27 <u>team established in section 608 and as provided in this</u>
- 28 <u>chapter</u>.
- 29 (3) If the suspected abuse and neglect of an adult is
- 30 alleged to have been committed by a perpetrator and the

- 1 <u>behavior constituting the suspected abuse and neglect of an</u>
- 2 adult includes a criminal offense, law enforcement officials
- 3 where the suspected abuse and neglect is alleged to have
- 4 <u>occurred shall be solely responsible for investigating the</u>
- 5 <u>allegation</u>.
- 6 <u>Section 606. Investigating performance of agency.</u>
- 7 <u>(a) Inquiry.--</u>
- 8 (1) If, within 30 days from the date of an initial
- 9 report of suspected abuse and neglect of an adult, the
- appropriate agency has not investigated the report and
- 11 <u>informed the department that the report is an indicated</u>
- 12 report or an unfounded report or unless within that same 30-
- day period the report is determined to be a founded report,
- 14 <u>the department shall begin an inquiry into the performance of</u>
- the agency. The inquiry may include a performance audit of
- the agency as provided in subsection (b).
- 17 (2) On the basis of the inquiry, the department shall
- 18 take appropriate action to require that the provisions of
- 19 <u>this chapter be followed, which action may include, without</u>
- 20 limitation, the institution of appropriate legal action and
- 21 the withholding of reimbursement for all or part of the
- 22 activities of the agency.
- 23 (3) The department shall determine in its inquiry
- whether the agency has sufficiently documented reasons why
- 25 <u>the investigation has not been completed in the 30-day</u>
- 26 period.
- 27 (b) Performance audit. -- Notwithstanding any other provision
- 28 of this chapter, the secretary or a designee of the secretary
- 29 may, after reasonable notice to the agency, direct a performance
- 30 audit of any activity engaged in under this chapter.

- 1 <u>Section 607</u>. <u>Registration of certain offenders</u>.
- 2 (a) General rule. -- The department shall place an individual
- 3 on the registry if the department finds by clear and convincing
- 4 <u>evidence that the individual:</u>
- 5 (1) Is at least 18 years of age at the time of the
- offense and was the subject of a protective services
- 7 <u>investigation that substantiated the abuse, neglect,</u>
- 8 <u>abandonment or exploitation of an adult.</u>
- 9 (2) Was convicted of neglect of a care-dependent person
- 10 <u>as defined under 18 Pa.C.S. § 2713 (relating to neglect of</u>
- 11 <u>care-dependent person</u>).
- 12 (3) Was convicted of an offense under 18 Pa.C.S. Ch. 27
- (relating to assault), 31 (relating to sexual offenses), 39
- 14 (relating to theft and related offenses) or 43 (relating to
- offenses against the family) where the victim was an adult.
- 16 (b) Duration of registration. -- The duration of registration
- 17 on the registry shall be permanent, except as otherwise provided
- 18 in this chapter.
- 19 Section 608. Investigation.
- 20 Prior to placing an individual on the registry, the
- 21 department shall conduct an investigation. The investigative
- 22 process shall be performed by trained and qualified independent
- 23 investigators. The process shall include chain of custody,
- 24 evidence collection standards, reconciliation of evidence,
- 25 document retention, protection of privacy and confidentiality
- 26 and the determination of substantiated abuse.
- 27 <u>Section 609. Review panel.</u>
- 28 (a) General rule. -- The department and the Department of
- 29 Aging shall establish a panel comprised of personnel from the
- 30 department and the Department of Aging. The panel shall review

- 1 findings in which an individual is found by investigation under
- 2 <u>section 608 to have committed a registerable offense.</u>
- 3 (b) Procedure. -- The department, in conjunction with the
- 4 Department of Aging, shall establish a process with parameters
- 5 and duties for reviewers to confirm the finding of substantiated
- 6 <u>abuse</u>, <u>neglect</u>, <u>abandonment or exploitation</u>.
- 7 <u>Section 610. Notification for individuals placed on registry.</u>
- 8 (a) General rule. -- Upon determination that an individual has
- 9 <u>committed a registerable offense</u>, the department shall notify
- 10 the individual that the individual is being placed on the
- 11 registry. Upon determination that an individual has committed a
- 12 registerable offense, the department shall place the
- 13 <u>individual's name on the registry.</u>
- 14 (b) Form of notification. -- Notification under subsection (a)
- 15 shall occur electronically, if electronic contact information is
- 16 <u>available</u>, and by certified and registered mail.
- 17 (c) Employer notification. -- The department shall notify the
- 18 employer of an individual placed on the registry electronically,
- 19 if electronic contact information is available, and by certified
- 20 and registered mail.
- 21 (d) Contents of notification. -- Notification under this
- 22 section shall include the individual's name and the date and
- 23 type of registerable offense that was substantiated and
- 24 confirmed by the review panel.
- 25 <u>Section 611. Appeals process.</u>
- 26 (a) General rule. -- An individual found to have committed a
- 27 <u>registerable offense shall have 90 days from the date the</u>
- 28 notification of the determination was sent to appeal the
- 29 decision.
- 30 (b) Notification of appeal on registry.--During the 90-day

- 1 period, the registry shall note the pending appeal and, if the
- 2 appeal is filed, the designation shall remain until the case is
- 3 adjudicated.
- 4 (c) Administrative review. -- Within 90 days of being notified
- 5 of the status of the report, an individual named as a
- 6 perpetrator in an indicated report of abuse and neglect of an
- 7 <u>adult may request an administrative review by, or appeal and</u>
- 8 request a hearing before, the secretary to amend or expunge an
- 9 <u>indicated report on the grounds that it is inaccurate or it is</u>
- 10 being maintained in a manner inconsistent with this chapter. The
- 11 request must be in writing in a manner prescribed by the
- 12 <u>department</u>.
- 13 (d) Time period for review.--If an individual placed on the
- 14 registry files a timely appeal, an administrative review shall
- 15 occur within 60 days of the filing date of the appeal.
- 16 (e) Waiver of review. -- An individual may request to waive
- 17 the administrative review process.
- (f) Reversal or transfer of determination. --
- 19 (1) If, through the administrative review, the
- determination that an individual committed a registerable
- 21 <u>offense is reversed, the individual's name shall be removed</u>
- 22 from the registry.
- 23 (2) If, through the administrative review, the
- determination is affirmed, the case shall be transferred to
- 25 <u>the Bureau of Hearings and Appeals for adjudication.</u>
- 26 (g) Form of notification.--
- 27 (1) A notification of a determination to an individual
- shall occur electronically, if electronic contact information
- is available, and by certified and registered mail.
- 30 (2) A notification of a determination to an employer at

- the time of the incident shall be provided electronically, if
- 2 electronic contact information is available, and by certified
- 3 and registered mail.
- 4 <u>Section 612. Request for reconsideration.</u>
- 5 (a) General rule. -- An individual who has been placed on the
- 6 registry for five years may file a request for a reconsideration
- 7 with the secretary to evaluate the continued inclusion of the
- 8 <u>individual's name on the registry. If the request for</u>
- 9 reconsideration is denied by the secretary, the individual may
- 10 file an appeal with the Bureau of Hearings and Appeals.
- 11 (b) Limitation. -- An individual shall not submit more than
- 12 one appeal annually after the five-year period.
- 13 <u>(c) Reconsideration criteria. -- If an individual who has been</u>
- 14 on the registry for five or more years files an appeal, the
- 15 <u>following criteria shall be considered when determining if the</u>
- 16 individual's name should be removed from the registry:
- 17 (1) Facts surrounding the offense and the nature of the
- 18 <u>offense</u>.
- 19 (2) Severity and any recurrence of a pattern of the
- 20 offense.
- 21 (3) Activities the individual has undertaken to
- rehabilitate or otherwise address potential underlying causes
- of behavior that led to the committing of the registerable
- offense.
- 25 (4) Employment or care history since the inclusion on
- the registry that are relevant to the question of whether the
- 27 <u>individual poses a danger to adults.</u>
- 28 <u>Section 613. Access to registry.</u>
- 29 <u>(a) General rule. -- The registry shall be Internet-based and</u>
- 30 publicly available to an employer with a registered account and

- 1 to a non-department-licensed or non-department-funded entity
- 2 that serves adults.
- 3 (b) Attestation form. -- An employer that seeks access to the
- 4 registry must complete and sign an attestation form agreeing to
- 5 access the registry for the sole purpose of conducting
- 6 background checks for prospective or current employees.
- 7 (c) Annual fee. -- An employer with a registered account shall
- 8 pay an annual fee to have access to the registry.
- 9 (d) Information that is accessible.--
- 10 (1) The registry shall list that an individual is either
- 11 <u>a registered offender or a registered offender pending appeal</u>
- 12 but shall not contain information about the offense.
- 13 (2) A prospective employer may request the date and
- registerable offense from the department as part of a
- background check for individuals who appear on the registry.
- 16 Section 614. Use of registry.
- 17 An employer and an individual serving adults must check the
- 18 registry prior to hiring an individual at five-year intervals
- 19 thereafter.
- 20 Section 615. Employer obligations.
- 21 The addition of the registry to the protective services
- 22 system shall not be construed to impair other law that protects
- 23 employee rights. An employer that serves adults shall:
- 24 (1) Check the registry prior to hiring an employee.
- 25 (2) Maintain and implement policies and procedures
- 26 governing the supervision plans related to individuals who
- appear on the registry, including individuals that appear in
- 28 pending status or indefinite status.
- 29 Section 616. Fees.
- 30 (a) General rule. -- The department shall establish an annual

- 1 fee that employers are required to pay in order to have a
- 2 registered account and access to the registry.
- 3 (b) Determination of fee. -- The department shall determine
- 4 the amount of a fee imposed under subsection (a) by
- 5 consideration of the following criteria:
- 6 (1) The context of the other required background checks
- for an employer in terms of cost and resources to manage.
- 8 (2) The administrative burden of managing collection and
- 9 <u>processing of fees.</u>
- 10 (3) The burden for small employers or individuals self-
- directed services.
- 12 <u>(4) Costs associated with employer compliance with</u>
- 13 <u>registry requirements.</u>
- 14 <u>Section 617. Record retention.</u>
- The secretary shall develop a record retention policy of
- 16 unsubstantiated reports and substantiated reports of abuse and
- 17 neglect of an adult to allow for tracking of potential offenders
- 18 over time and for perpetrators of registerable offenses.
- 19 Section 4. This act shall take effect in 60 days.